

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance  
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

**AMERIGROUP Tennessee, Inc.**

Region(s): All

All	1/31/2019	100%	99.9%	<b>Yes</b>
All	2/28/2019	100%	100.0%	<b>Yes</b>
All	3/31/2019	100%	100.0%	<b>Yes</b>
All	4/30/2019	100%	99.9%	<b>Yes</b>
All	5/31/2019	100%	100.0%	<b>Yes</b>
All	6/30/2019	99%	100.0%	<b>Yes</b>
All	7/31/2019	99%	99.9%	<b>Yes</b>
All	8/31/2019	99%	99.9%	<b>Yes</b>

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Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

**DentaQuest USA Insurance Co., Inc.**

Region(s): All

Dental	1/31/2019	100%	100.0%	<b>Yes</b>
Dental	2/28/2019	100%	100.0%	<b>Yes</b>
Dental	3/31/2019	100%	100.0%	<b>Yes</b>
Dental	4/30/2019	100%	100.0%	<b>Yes</b>
Dental	5/31/2019	100%	100.0%	<b>Yes</b>
Dental	6/30/2019	100%	100.0%	<b>Yes</b>
Dental	7/31/2019	100%	100.0%	<b>Yes</b>
Dental	8/31/2019	100%	100.0%	<b>Yes</b>

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<b>TennCare Contractual Requirements and TCA 56-32-126(b)</b>		<b>90%</b> 30 Day	<b>99.5%</b> 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

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**UnitedHealthcare Plans of the River Valley, Inc.**

Region(s): All

All	1/31/2019	100%	99.9%	<b>Yes</b>
All	2/28/2019	100%	100.0%	<b>Yes</b>
All	3/31/2019	100%	99.9%	<b>Yes</b>
All	4/30/2019	100%	99.9%	<b>Yes</b>
All	5/31/2019	100%	99.8%	<b>Yes</b>
All	6/30/2019	100%	100.0%	<b>Yes</b>
All	7/31/2019	100%	100.0%	<b>Yes</b>
All	8/31/2019	100%	100.0%	<b>Yes</b>

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**Volunteer State Health Plan, Inc., d/b/a BlueCare**

Region(s): All

All	1/31/2019	98%	99.9%	<b>Yes</b>
All	2/28/2019	99%	99.9%	<b>Yes</b>
All	3/31/2019	99%	99.9%	<b>Yes</b>
All	4/30/2019	99%	99.9%	<b>Yes</b>
All	5/31/2019	100%	99.9%	<b>Yes</b>
All	6/30/2019	100%	100.0%	<b>Yes</b>
All	7/31/2019	100%	100.0%	<b>Yes</b>
All	8/31/2019	100%	100.0%	<b>Yes</b>

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<b>TennCare Contractual Requirements and TCA 56-32-126(b)</b>	<b>90%</b>		<b>99.5%</b>	
	30 Day		60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

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**Volunteer State Health Plan, Inc., d/b/a TennCare Select**

Region(s): All

All	1/31/2019	98%	99.9%	<b>Yes</b>
All	2/28/2019	99%	99.9%	<b>Yes</b>
All	3/31/2019	99%	99.9%	<b>Yes</b>
All	4/30/2019	99%	99.9%	<b>Yes</b>
All	5/31/2019	100%	100.0%	<b>Yes</b>
All	6/30/2019	100%	100.0%	<b>Yes</b>
All	7/31/2019	100%	100.0%	<b>Yes</b>
All	8/31/2019	99%	100.0%	<b>Yes</b>

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